# Internal Compliance Program (ICP)

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## What is an Internal Compliance Program or ICP?

- is a set of processes and procedures within an institute or enterprise to assure adherence to national export control laws and regulations.
- Is an exporter's internal policy to comply with the export control laws and regulations.

ICP is not mandatory...

### Goal of ICP?

- Facilitate regulatory compliance while providing significant benefits to enterprises.
- Know when a sale looks questionable and when an export may require a license.

### Benefits of ICP

#### For Exporters:

- Ensure systematic compliance with applicable laws and regulations, thereby protecting the company.
  - ICPs are required by law in some countries
  - Avoid penalties for export violations
  - Maintain a favorable public image
  - Establish reputation of the enterprise as a responsible trading partner
- They can strengthen self-management system and reduce the risk of committing unintentional illicit exports.
- Obtain "bulk license" or "fast lane" privileges from the government.

### Benefits of ICP

#### For Government:

- It helps the government to strengthen the over-all export control system.
- The government can also focus its resources on malicious illicit export cases.

### Responsibilities of an ICP

- 1. Determine classification of goods (military or dualuse item);
- 2. Determine and acquire end-use and end user information from the client;
- 3. Apply for and secure a license when necessary
- 4. Ensure that all conditions stipulated in the license are complied with;
- 5. Report any irregularity or possible violations detected in the transaction;
- 6. Record all transactions relating to export controls.

## Duties of an ICP Officer/ Export Control Manager

- 1. Provide expertise and current information on export control laws, regulations, and customs procedures
- 2. Assist in classification of exports
- 3. Prepare and/or review export license applications
- 4. Disseminate export control information
- 5. Maintain records
- 6. Maintain and update support tools (web site, control lists, references, software)
- 7. Coordinate export control training

The ICP officer/ export control manager is key to a successful internal compliance program.

### Elements of an Effective ICP

- 1. Management policy and commitment statement
- Internal export control organization and personnel
- 3. Development and dissemination of standard operating procedures
- 4. Order screening processes for controlled goods and technologies, customers, destinations, end-users, and end-uses
- 5. Recordkeeping
- 6. Training
- 7. Auditing

## 1. Management policy and commitment statement

- Foundation of an ICP
- Should be issued by highest levels of company management to all employees potentially affected by export controls
- Should demonstrate the company's commitment to adhering to applicable export control laws and regulations
- Should indicate goals of export control in general and company ICP in particular
- Should note that there are potential penalties for compliance failure

## 2. Internal export control organization and personnel

- Institutional structure of an ICP
- Should indicate overall management of ICP within company and within each business unit, subsidiary, and other affiliates
- Should be transparent, unambiguous, and communicated to all employees
- Personnel should have clearly defined responsibilities
- Chain of authority between ICP managers and all other employees should be defined

## 3. Standard Operating Procedures

- Ensure that employees are aware of export compliance responsibilities in given situations
- Should be disseminated and clearly communicated to all relevant employees
- Especially important in larger companies or firms with high employee turnover
- Should be updated in accordance with changes in applicable laws, regulations, control lists, and practices and in response to findings of ICP audits
- Should address intangible transfers of technology (ITT) and "deemed" exports

## 4. Order Screening Process

- The heart of a strategic trader's ICP
- Must include mechanisms to screen all orders for selected criteria
- Should include barriers to prevent orders from being filled under certain circumstances
- System may be electronic, human-driven, or some combination of the two

The most important aim of an internal compliance system is to prevent doing business with unauthorized parties

### 5. Record keeping

- Export control laws and regulations generally require strategic traders to maintain records of transactions for a designated period of time
- Enables trader to detect accidental export control violations when performing an audit
- Allows trader to cooperate more fully with government inspections and law enforcement investigations
- Enables a company to demonstrate that it has performed "due diligence" when conducting business with a new customer and when screening transactions

## 6. Training

- Ensures that employees understand compliance responsibilities
- Minimizes risk of employees committing accidental violations
- Training elements
  - New employee training
  - Periodic refresher training
  - Seminars and workshops
  - Company resources: intranet, manual
  - "Culture of Nonproliferation Responsibility"
- Firms may use a variety of pedagogical tools to instruct employees
- New employee orientation and refresher training are desirable

### 7. Auditing

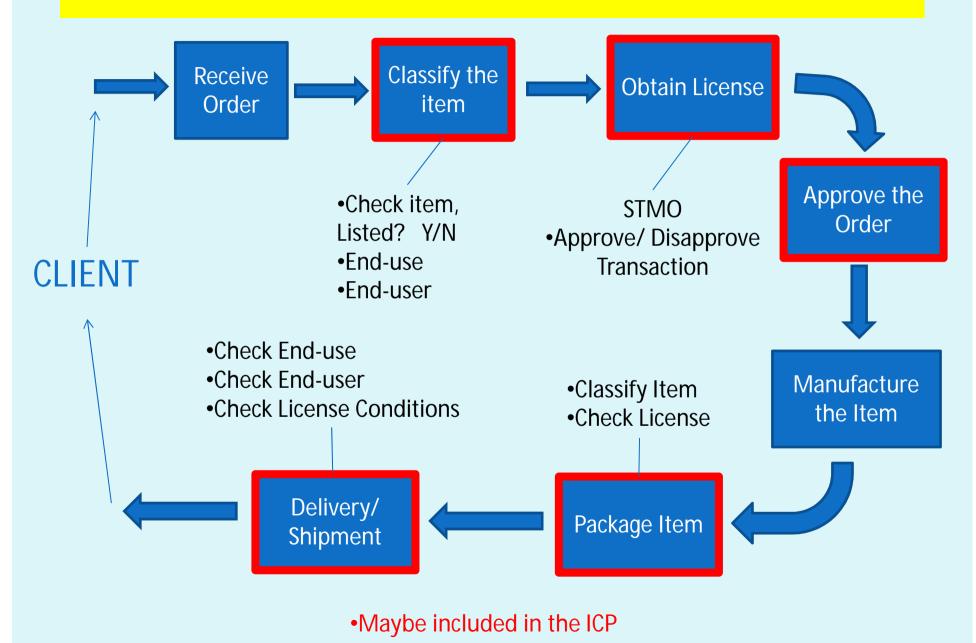
- Trader should periodically and randomly audit its ICP
- May be conducted by an internal office, external entity, or both
- Enables company to determine if the ICP is operating as desired, if elements require revision, and whether or not export control violations have occurred
- Audits should be followed by actionable recommendations to senior compliance personnel and company management

## Practice of "Due Diligence"

- Evaluate transactions for abnormalities
- Check for proscribed parties to the transaction (such as those on UN sanctions lists or national lists)
- Screen for indicators of suspicious procurement (red flags)
- If there are "red flags", check out the suspicious circumstances and inquire about the end-use, end-user, or ultimate country of destination
- Determine whether the "red flags" can be explained or justified
- If you continue to have reason for concern, either refrain from the transaction or notify the export authority

"Know your customer (KYC)"

#### **ICP Flowchart**



## Key Success Strategies for ICPs

- Ensure all employees understand their export control responsibilities
  - Training and awareness briefings
  - Know the consequences of violations: fines and / or prison
- Give employees the tools to comply with export control regulations while remaining competitive
  - "How to" guides with step-by-step procedures and check lists
  - Export control officer assigned at each facility
- Engage all supply channel partners in effective export control "best practices"
  - Becomes the normal way of doing business

### Summary

- What is ICP?
- What are the benefits of ICP?
- ICP Responsibilities
- Duties of ICP Officer/ Export Control Manager
- Elements of an Effective ICP
- Practice of "Due Diligence"
- Key Success Strategies

End of Presentation...Thank you