



### **Facilitating Trade in a Secure Trading Environment**

**Internal Compliance Programme (ICP)** 

21 Jan 2014

Strategic Trade Secretariat, STS, MITI







### What is ICP?



- It is a set of procedures that have to be implemented within a company before a bulk/multiple permit is granted (valid for 2 years).
- The procedures in place ensure that the company complies with the Strategic Trade Act 2010 and associated Regulations.
- The Controls can be done:
  - manually
  - electronically etc.
- Other names for ICP:
  - Internal Control Plan
  - Export Management System
  - Export Compliance Program
  - Trade Compliance Program

## What do we want to achieve?



- Centralise export-related procedures
- Standardise control procedures
- Provide early warning
- Generate record keeping and complete documentation for sensitive exports
- Develop and maintain good relationship with export control authorities
- Keep updated on export control laws and regulations
- Train all employees on the need for export control (company-wide)

# Why is it necessary?



- Ensure compliance with applicable laws and regulations
- Detect export control violations
- Contribute to nonproliferation of sensitive items, technology and information



# **Key Elements of ICP**



- Company-wide awareness of export control
- Highest level of support, i.e. letter from CEO or equivalent
- Clearly assigned accountability
- Written compliance manuals, policies and procedures
- ICP to be integrated with standard business procedures
- On-going training on policies and procedure
- Regular audits/self-assessments
- Corrective action plans



- 1) Management Commitment
- 2) Screening Process
- 3) Training
- 4) Record-keeping
- 5) Audit





- 1) Management Commitment
  - Nominate a person responsible for ICP
  - Authorised personnel for permit application
  - Written policy on export control
  - Awareness of export control within company
  - Clause in contract with buyers that items purchased will not be used for WMD and other illegal purposes



- 2) Screening process
  - A robust Screening Process
  - Screening or products
  - Screening of end user
  - Screening of end use
  - Screening of destination
  - Red flag indicators









#### AN EFFECTIVE ICP REQUIRES THE FOLLOWING:

2) Screening process – The Key to a good ICP

#### A. Customer

- Is identity of customer/end-user transparent?
- Are there any middlemen involved?
- Is the customer in a denied list?
- Is the customer hesitant in providing information on end-use, details on customer himself, etc.?
- Is the product purchased in line with buyer's business?
- Is the financing mode suspicious?
- Is the customer new?



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#### **B. End-User**

- Is the buyer evasive of the end-use?
- Is the recipient country in the sanction list?

#### C. Final Destination

- Is the destination under the UN sanction?
- Is there a risk of diversion?
- Is the item to be used to upgrade existing equipment?
- Has the recipient country an export control system, especially for sensitive goods.



- 2) Screening process The Key to a good ICP
  - **D. Shipping Procedure**
  - Is a freight forwarder listed as the final destination?
  - Is the shipping route abnormal?
  - Is the packaging requirement consistent with mode of shipping?
  - Are there unusual request concerning labeling?



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#### E. Sales Contracts

- Are there requests for unusual addition without a convincing explanation?
- Is there request for performance guarantee, warranty or normal service?
- Is routine installation, training or maintenance services declined by customer?





#### AN EFFECTIVE ICP REQUIRES THE FOLLOWING:

### 3) Training

- Training plan (training for personnel involved in export control at least once in 18 months)
- Incorporate export control into training programs for all staff





- 4) Record Keeping
  - Proper Record Keeping (6 years)
- 5) Audit (annually)
  - System
  - Process
  - Documentation



# **Audit Findings**



Main highlights on audit conducted over 80 companies in 2012 and 2013 :

- 1. Unavailability of K2 Form record keeping
- 2. Wrong declaration in K2 Form by freight forwarders assigned by company (recommendation for shipper's instruction)
- 3. No audit conducted specifically on export control
- 4. Training plans are not executed as per ICP submitted
- 5. Screening of product and end user does not include STA List
- 6. Nomination of Export Control Officer is not made known to other members within the organisation.
- 7. Delivery Verification Statement are not updated/kept requested as and when deemed necessary for multiple or bulk permit

### Thank you

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